Friday

* Tech Meeting
  + Daily goals
    - PhpMyAdmin
    - Cpanel
    - JAM Stack
* Okta
  + Called Charleston office
    - Onboarded all Charleston office peeps
    - Walked them through the process
    - Everyone got setup
    - Wrote a list of all steps
    - No one had any problems
      * The only problem is the Acorn problem that we have yet to solve
    - Everyone was onboarded and have our contact info just in case of issues
* PHPMyAdmin/CPanel
  + Call with Kayce
    - Launched a hostgator site
    - Logged in
    - Was able to immediately go to the cpanel of the website
    - Also was able to whitelist IP’s
    - Thought we found the connection username
      * Bear
    - Went to phpMyAdmin
      * Ran the script
      * Found hostname
      * Found open port
      * Couldn’t find root user info
      * Also couldn’t find the privileges tab
        + It was deleted in 2013 with wordpress sites
      * Noticed a difference between a site hosted from wordpress versus a site hosted from a company with a dedicated instance
      * In the settings there is a systems config tab when hosted by wordpress but there isn’t one when another company hosts the website
      * If another company hosts the website, then you need to access the host account(hostgator, or fill in hosting site name)
        + This allows us to access cpanel to add a user and whitelist an IP
    - After whitelisting the IP we were unable to connect due to an access deny error
    - Kayce found out that we needed to add mysql users
    - Created my own mysql user with password
    - Was able to connect
  + Ran into another problem
    - Users that connected to server didn’t have elevated privs
    - Looked back into the users in cpanel
    - Had to add the user made to the sql server
    - Did that and granted it highest privs
    - Still said I didn’t have elevated privs
  + Our connection began to act funky
  + As kayce and I were diagnosing the problem the server literally died
  + Connections were slow and unable to proceed
  + Unable to access phpMyAdmin and cpanel
  + Had to hang up the trouble shooting for the day
* Evan & Parker
  + Phone call
    - They called with an issue about their woocommerce connection for bobby
    - They had problems joining tables due to a permission issue or something along those lines
    - They asked what they should do
    - We should of attempted to initially make the connection through fivetran first
    - Contacted kayce and asked how this connection would be made
    - He told me to reference the mysql connection on the fivetran documentation
      * Have to perform the whitelisting of IP’s on cpanel using the fivetran IP range